



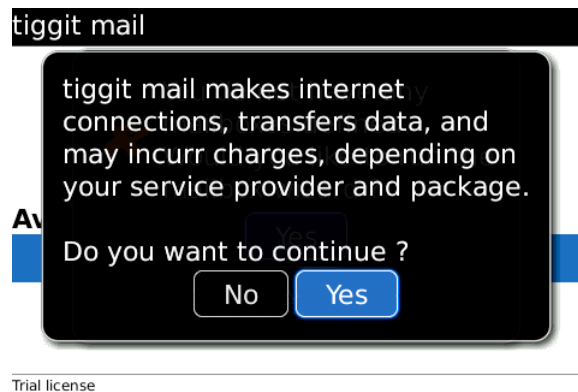
## Using tiggitt mail to access US Army AKO Mail Service.

This document describes how to configure tiggitt mail on a BlackBerry to work with the US Army AKO Mail Service. Tiggitt mail is not explicitly authorised for use with the US Army AKO Mail Service, and this document is provided for information only. Users should confirm that tiggitt mail does not breach any security requirements prior to use.

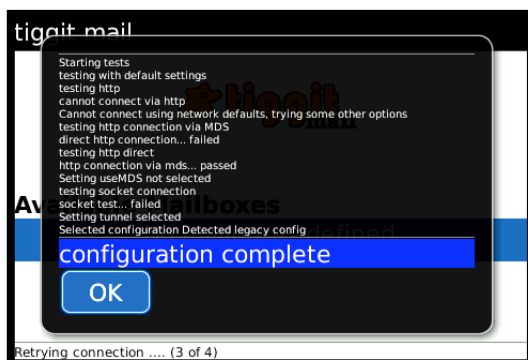
*The instructions in this document relate to version 1-1-16 of tiggitt mail or later.*

### Step 1 – Allow the network configurator to run

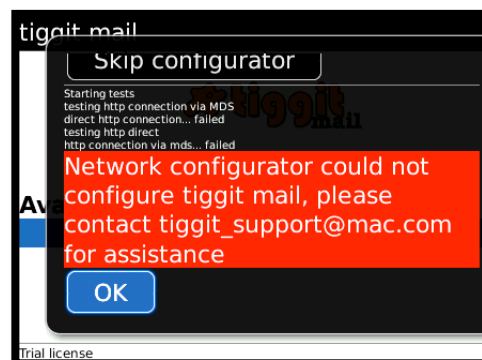
Having installed tiggitt mail you will be prompted to confirm that tiggitt is allowed to connect to the internet and that this may incur network charges



Once you have confirmed that tiggitt mail can connect to the internet the network configurator will start running. The aim of the network configurator is to find a way to connect to the internet. You must allow the network configurator to complete. If it is successful you will see the “blue” screen, and you should continue. If it fails you will see the “red” screen which means that you need assistance and should contact [tiggitt@tiggitt.com](mailto:tiggitt@tiggitt.com) by email.



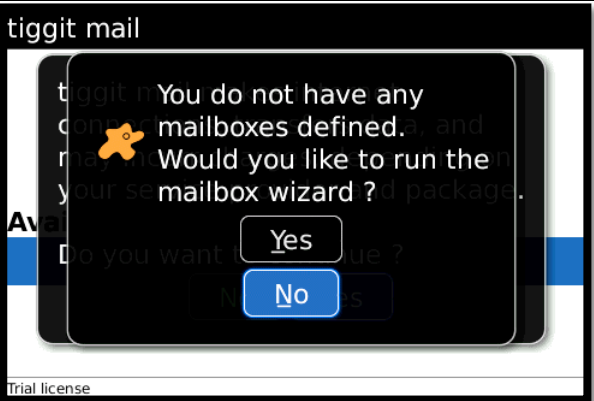
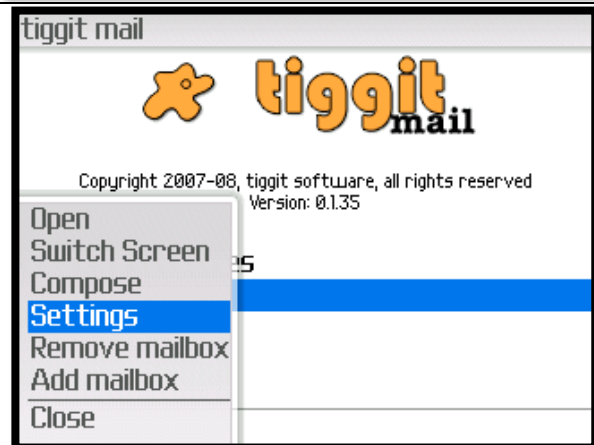
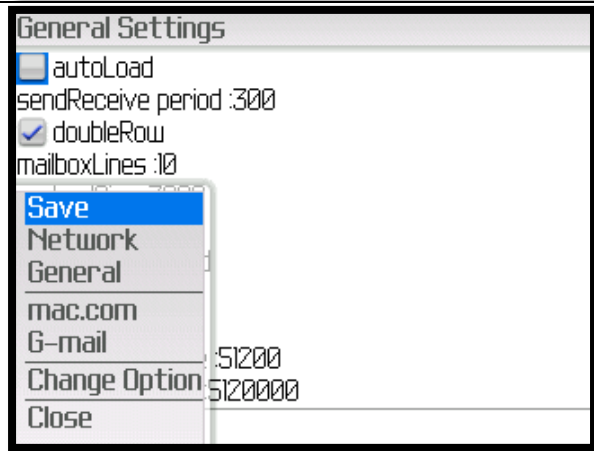
Blue Screen – configuration has completed successfully


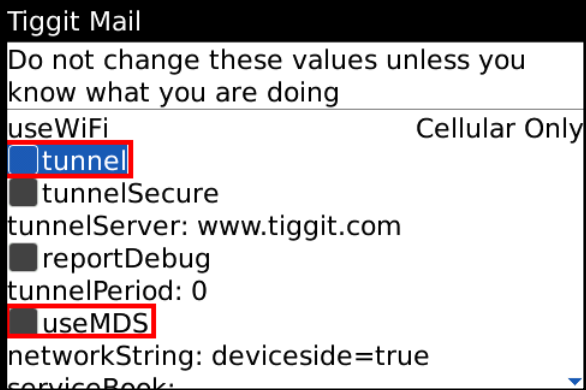


Red Screen – configuration has failed. Contact [tiggitt@tiggitt.com](mailto:tiggitt@tiggitt.com)

## Step 2 – Check settings

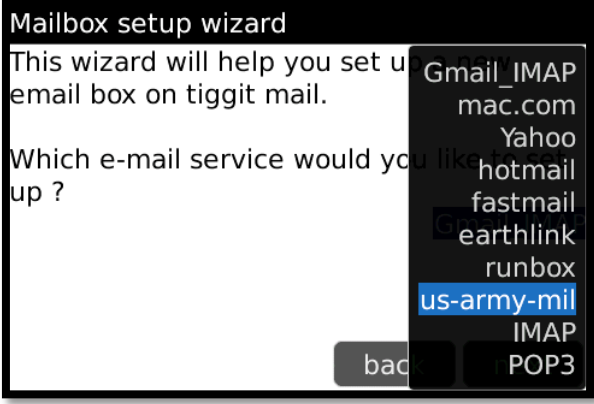

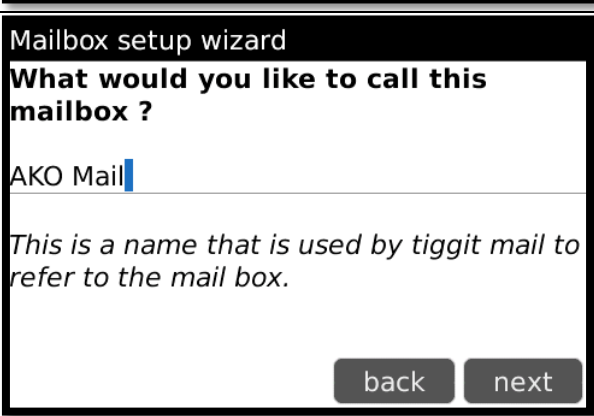
Having completed the network configurator, and before setting up the mailbox it is important to check a few settings. There are three groups of settings to configure, all of which are accessed from the Mailbox List Screen.

<p>1</p>		<p>When prompted to set up a mailbox, say <b>NO</b></p>
<p>2</p>		<p>Access the settings menu from the Mailbox List Screen</p>
<p>3</p>		<p>When you first select <b>settings</b> you are presented with the General Settings Panel</p> <p>On the menu there are options to go to the Network settings panel (<b>network</b>) and a menu entry for each of the mailboxes that have already been set up. In this case mac.com and G-mail.</p>

4	 <p>TiggIt Mail</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> autoLoad</li> <li>sendReceive period: 300</li> <li>defaultMailbox:</li> <li><input checked="" type="checkbox"/> doubleRow</li> <li>mailboxLines: 10</li> <li>preloadSize: 3000</li> <li>maxBoxSize: 100</li> <li><input type="checkbox"/> singlePost</li> <li><input checked="" type="checkbox"/> alertVibrate</li> <li><input type="checkbox"/> singleVibrate</li> <li><input checked="" type="checkbox"/> alertLED</li> </ul>	<p>On the general settings panel check that singlePost is NOT selected</p>
5	 <p>TiggIt Mail</p> <p>Do not change these values unless you know what you are doing</p> <p>useWiFi Cellular Only</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> tunnel</li> <li><input type="checkbox"/> tunnelSecure</li> <li>tunnelServer: www.tiggIt.com</li> <li><input type="checkbox"/> reportDebug</li> <li>tunnelPeriod: 0</li> <li><input type="checkbox"/> useMDS</li> <li>networkString: deviceside=true</li> <li>serviceBook:</li> </ul>	<p>Navigate to the network settings panel, and check that tunnel is not selected and useMDS is not selected</p>

## Step 3 – Set up a Mailbox

Having checked the configuration in step two, return to the mailbox list and select **Add Mailbox** from the menu. You will need to work through the following 16 steps to complete the mailbox set up.

1		<p>Select <b>us-army-mil</b> as the e-mail service type, and click on Next.</p>
2		<p>This provides confirmation information, so just click on Next.</p>
3		<p>This allows you to give the mailbox a name. You can choose any name. In this case I have chosen <i>AKO mail</i>.</p> <p>Then click on Next.</p>

4	<p>Mailbox setup wizard</p> <p><b>Please enter your name</b></p> <p>tiggitt software</p> <p><i>Enter the name that will be displayed along with any email you send</i></p> <p>back next</p>	<p>Enter the name that you would like to have in the sender field for you email. Many users put their short rank etc here too.</p> <p>Then click Next.</p>
5	<p>Mailbox setup wizard</p> <p><b>Please enter your e-mail address</b></p> <p>tiggitt.software@us.army.mil</p> <p><i>The normal format is firstname.lastname@us.army.mil</i></p> <p>back next</p>	<p>Enter your full internet email address, then click Next.</p>
6	<p>Mailbox setup wizard</p> <p><b>Please enter the password for this e-mail address</b></p> <p>*****</p> <p>back next</p>	<p>Enter your password. Note that it is not displayed. Click Next.</p>
16	<p>Mailbox setup wizard</p> <p>Testing server connection</p> <p>Attempting connection to server</p> <p>back next</p>	<p>Wait while tiggitt tests the setup. Everything should complete correctly. Press the finish button to use tiggitt mail.</p>